

CYBERCOP PORTAL

CYBERCOP

INMA's Solution for Secure Web Based Collaboration

What is CyberCop and how does it benefit InfraGard members?

The CyberCop portal was designed to provide a secure, Web-based environment to promote and facilitate the communication of sensitive information among a cohesive network of law enforcement, homeland defense and first responder professionals from all levels of government - including international, federal, state and local - and the private sector. InfraGard uses the CyberCop portal to facilitate communications with its approximately 12,000 active members while providing dedicated space for each of InfraGard's 84 local chapters. Through CyberCop, InfraGard participants can control access to their information down to the chapter and individual level.

CyberCop is an SSL-based secure communications environment that allows InfraGard Members to easily and securely communicate with each other, share documents, and receive communications from the INMA.

CyberCop, an ESP-coined term, refers to computer forensic experts, law enforcement and emergency responders that use the Internet to collaborate and share information with one another. Due to various geographic, system, political and monetary barriers, these individuals are rarely able to securely engage one another to share case information and to exchange best practices and lessons learned. As a result, The ESP Group created this secure portal which is committed to providing a safe and secure environment where ideas can be freely exchanged to aid individual efforts and to foster cooperative efforts in the fight against crime, terrorism and the security of the nation.

The CyberCop portal does not require VPN software, is entirely Web-based and is being provided to InfraGard Members free of charge.

Introduced by Karie Greider of The ESP Group LLC at the InfraGard 2005 National Conference as a solution for all InfraGard National Members Alliance (INMA) members to collaborate in a secure environment, the CyberCop portal has welcomed more than 2000 InfraGard members since implementation. When she introduced the CyberCop portal option to all InfraGard members, FBI Cyber Division Chief Donald Goode said "although the FBI will continue to operate its VPN-based system, they fully support membership efforts to promote additional ways to enhance communication."

CYBERCOP COLLABORATION TOOLS

Every member of CyberCop has access to a set of core tools that have been designed to include robust functionality, an intuitive interface and the capability to compartmentalize data by individual users, organizations or customized groups.

Secure Messaging: Similar to a desktop mail program in which users can send and receive secure messages. Messages are kept inside the portal under 128-bit encryption. Each message can contain attachments for which there are no size or format constraints. Notifications can be sent to a user's external email program to notify them that they need to log in to the portal to receive a message.

Compartmented Library: Allows users to create their own library categories and to manage the users that have access to the category. Users that don't have access to the category, don't see the category listing. Users can upload documents into the library and can even create subfolders to further segment documents as necessary.

Find Users: Allows users to view contact information for other portal participants and view the users who are currently online.

Online Briefings: Allows users to share PowerPoint presentations in a real-time format. This capability is ideal for teleconferencing in which users are participating from diverse locations. Each briefing contains a moderator who can control the pace of the presentation. Users can view the presenter's notes and chat during the presentation.

Data Survey Wizard: Gives any user the ability to easily create a survey. The survey is then posted to a designated group of users, selected by the survey owner. The survey owner can then gather the survey responses at any time after the survey has been posted.

Calendars: Allows any user to establish private or public calendars. The calendar owner can determine need-to-know for each calendar and specific calendar event. Similar to most calendaring and scheduling programs, the calendar view can be changed to reflect the monthly, weekly or daily view.

Forum Discussions: Allows users to establish threaded forum discussions and to share expertise with other users in the portal. The owner of the forum discussion decides who has access to the discussion area and can control access at the admin, write or read only levels.

Public/Private Chat Rooms: Allows any user to participate in a public chat room or to create private chat rooms. The owner of each room can designate additional users that may have access to the private chat area.

WebPort: Allows any individual to establish a web-page within the portal. The owner of the WebPort can designate additional users that may access the web page. This tool

allows users to create and manage their own content pertaining to their organization, projects or working groups.

Document Revision Control System: Designed for document management capabilities to allow users to be able to collaborate on a document via a check in/check out process. While any user can designate a Revision Control Document, the owner can designate additional users that may participate in the Revision Control Process. Access can be given at the admin, vote, edit and read-only levels.

Task Trac: Designed to keep track of ongoing tasks and projects. This tool keeps track of ongoing projects, resource allocation, percentage of completion as well as comments and requirements. Each task can have an unlimited number of sub-tasks. Users will only see the tasks for which they have been granted specific access.

Alerts: Allows designated users to send alert information to any recipient's text enabled device; such as email, pager or cell phone. Alerts typically include information of high importance that is geared toward a specific user group. Alert delivery information is reported through the portal.

To register to the InfraGard community on CyberCop:

You can explore the capabilities of the CyberCop system by registering as follows:

1. Click on the link <https://cybercop.esportals.com/login.cfm>.
2. Click on the link that states, "If invited to join, click HERE to register."
3. When prompted, please enter Org ID (see table below).
4. Enter as much contact information as possible.
5. Complete the remaining online application.
6. Click on the confirmation link in the verification email that is sent to you. The confirmation email will contain a link (which will either appear as the word 'verify' or a long string of alpha/numeric characters) that you will need to click on in order to complete your application.
7. You will receive one final email letting you know when your account is approved. Your account cannot be approved until you complete both the online application and click on the confirmation email.

This Portal is not affiliated in any way with the FBI. If you need assistance, please contact the ESP Group Help Desk at (804) 744-8800 or by email at helpdesk@espgroup.net. The Help Desk is available Monday through Friday, from 8:00am to 8:00pm EST.

Chapter Org ID's:

Acadiana	386
Albany	339
Anchorage	353
Arkansas	385
Atlanta	373
Birmingham	365
Boston	335
Buffalo	340
Central Indiana	314
Central Missouri	319
Central Ohio	323
Central Pennsylvania	344
Central Texas	390
Charlotte	377
Chattahoochee	374
Chicago	311
Cincinnati	321
Coastal Empire	375
Connecticut	331
Dallas	391
Dayton	324
Delaware	332
Denver	395
East Carolina	378
El Paso	392
Evergreen State	364
Honolulu	360
Houston	393
Iowa	396
Jacksonville	367
Kansas City	315
Kentucky	333
Knoxville	382
Long Island	341
Los Angeles	356

Madison	326
Maine	336
Maryland	334
Memphis	383
Michigan	316
Middle Tennessee	384
Milwaukee	330
Minnesota	317
Mississippi	376
Mobile	366
Nation's Capital	351
NE Indiana	313
Nebraska	397/401
New Jersey	337
New Mexico	388
New York City Metro	342
Norfolk	349
North Dakota	327
Northern Ohio	322
Northwest Florida	371
Oklahoma	389
Oregon	363
Orlando	369
Philadelphia	345
Phoenix	354
Pittsburgh	347
Puerto Rico	379
Richmond	350
Rochester	343
Sacramento	357
Salt Lake City	398
San Antonio	394
San Diego	358
San Francisco Bay Area	359
Sierra Nevada	362
South Carolina	380
South Dakota	329
South East Louisiana	387
South Florida	368
Southern Arizona	355
Southern Nevada	361

Springfield	312
St. Louis	320
Tallahassee	370
Tampa Bay	372
Toledo	325
Vermont	348
West Virginia	352

